

# The Invitation Problem



# The User Story

- U: Hello, Andy from PartnerFoo.com needs access to the Foo project space in the wiki.
- H: OK, what is Andy's user name?
- U: Dunno, how can I find out?
- H: Have Andy click on the link next to the squiggly-looking icon in the wiki and then read off the string written in the lower right hand corner.
- U: I have to talk to Andy? She works from Ulan Bator?
- H: ... or you can email...
- U: Ok, then what?
- H: Then you add Andy's user name to the group associated with the Foo project wiki-space.
- U: Ok. Incidentally I need this done Right Now (TM)!

# The Problem

- How can a user be given rights to a system when the system does not yet know how to identify that user?
- I know your email/cellphone/pager but what is your calendar identity?

# The Requirements

- Do not rely on legacy technology
  - you should not have to call a user to give her access to the wiki
- Do not confuse users
  - eduPersonwaddaucallit ?
- Integrates cleanly in multiple applications

# The Players

- CLE/LMS/Wiki/VO
  - smaller groups (eg VOs) and long running collaborations
  - web-oriented applications
- Calendars
  - ad-hoc short-time collaboration (aka meeting)
  - cross-domain is the interesting case (\*oodle.\*)
  - non-web
- IM/Presence/Conferencing
  - non-web
  - both short-time and long-time collaborations